

West Catholic Uniform Provider Transition Q&A

Why School Uniforms by Tommy Hilfiger?

The Tommy Hilfiger Brand provides high-quality pieces in a wide variety of sizes all available on an easy-to-navigate website. Additionally, the uniforms cost less than similar companies, outfitting students for a fraction of the price of competitor brands.

When can I begin to order?

School Uniforms by Tommy Hilfiger has created a custom website for West Catholic in conjunction with Global Schoolwear. This page is live and ready for orders. You can check out the website by [clicking here](#) or by visiting globalschoolwear.com and searching for West Catholic High School (Partner School Code: WEST04).

Should I expect a whole new uniform look?

This new supplier will provide uniforms with a design that is consistent with West Catholic's current dress code guidelines and policies. There may be minor differences, but the overall look and feel will remain similar. Also, there are a few new options that were not offered by FlynnO'Hara.

What about the uniforms I already own? Do I have to buy all new uniforms?

You **do not** have to buy all new uniforms. FlynnO'Hara brand uniforms will continue to be accepted in our uniform policy until the 2027-2028 school year. However, if your student needs a new article of clothing, School Uniforms by Tommy Hilfiger will be the provider of any new purchases for your student moving forward.

I have a younger student I was planning on handing clothes down to. Can I still do this?

Yes, but all new items purchased must be through the School Uniforms by Tommy Hilfiger store.

How can I order from School Uniforms by Tommy Hilfiger?

You may place your uniform orders on [West Catholic's Global Schoolwear website](#). Please see the "How to Order" guide (also attached to this email) for additional assistance.

How will I know the correct fit and size for my student?

A size chart can be found on each product page and provides garment specifications. Once you have your child's measurements, you can determine the most appropriate size based on the specifications noted. You can also call customer service (877.825.2860) for assistance. Please note that the School Uniforms by Tommy Hilfiger fit is a more traditional, true-to-size fit than other uniform brands.

When will the School Uniforms by Tommy Hilfiger fitting session be held?

As part of our transition to School Uniforms by Tommy Hilfiger, we will be receiving materials to host a couple of try-on days. This will allow students to try on uniform items at West Catholic, help families better understand the apparel's fit and provide comfort in knowing which size to order online. Mark your calendars for Tuesday, Feb. 13 from 2:45-5 p.m. and Thursday, Feb. 15 from 6-8 p.m. Uniforms will be available to view in the MAK Board Room with private try-on stations nearby.

What is the return policy of School Uniforms by Tommy Hilfiger?

The return policy for School Uniforms by Tommy Hilfiger apparel can be found [HERE](#).

How long will it take for my order to ship?

The total time for delivery of an order is 3-5 business days for processing plus shipping. If an item is on backorder, the in-stock date will be noted on the product page. In-stock items will ship via the shipping method selected at check-out. Backorders will ship via standard shipping. Please note that orders placed in July, August and September may experience longer processing times due to the busy season.

Does School Uniforms by Tommy Hilfiger ever offer sales?

Yes! Tommy Hilfiger regularly offers discounts and sales. Go to globalschoolwear.com/emailsSignup to join the School Uniforms by Tommy Hilfiger email list so you won't miss out on any special promotions or announcements from the brand.